

**CrossWay Counseling.**  
**1540 Lake Elmo Drive Suite 6**  
**Billings, Montana 59105**  
**NOTICE OF PRIVACY**

This notice describes how health information about you (as a patient) may be used and disclosed, and how you can get access to your health information. This is required by the Privacy Regulations created as result of the Health Insurance Portability and Accountability Act of 1996 (HIPAA).

**Our commitment to your privacy:** Our organization is dedicated to maintaining the privacy of your health information. We are required by law to maintain the confidentiality of your health information. We realize these laws are complicated, but we must provide you with the following important information:

**Use and disclosure of your health information in certain special circumstances:** The following circumstances may require us to use or disclose your health information:

- 1) To public health authorities and health oversight agencies that are authorized by law to collect information.
- 2) Lawsuits and similar proceedings in response to a court or administrative order.
- 3) If required to do so by a law enforcement official.
- 4) When necessary to reduce or prevent a serious threat to your health and safety or the health and safety of another individual, or the public. We will only make disclosures to a person organization able to help prevent the threat.
- 5) If you are a member of the US or foreign military forces (including veterans) and if required by the appropriate authorities.
- 6) To federal officials for intelligence and national security activities authorized by law.
- 7) To correctional institutions or law enforcement officials if you are an inmate or under the custody of a law enforcement official.
- 8) For workers compensation and similar programs.
- 9) You authorize the release of any medical records, pictures or other information to medical professionals necessary to pre-certify procedures, process medical claims or for continuity of care.

**Your rights regarding your health information:**

- 1) Communications. You can request that our organization communicate with you about your health and related issues in a particular manner or at a certain location. For instance, you may ask that we contact you at home, rather than at work. We will accommodate reasonable requests.
- 2) You can request a restriction in our use or disclosure of your health information for treatment, payment or healthcare operations. Additionally, you have the right to request that we restrict our disclosure of your health information to only certain individuals involved in your care or the payment for your care, such as family members and friends. We are not required to agree to your request, however, if we do we are bound by our agreement except when otherwise required by law, in emergencies, or when the information is necessary to treat you.
- 3) You have the right to inspect and obtain a copy of the health information that may be used to make decisions about you, including patient medical records and billing records, but not including psychotherapy notes. You must submit your request in writing to CrossWay Counseling.
- 4) You may ask us to amend your health information if you believe it is incorrect or incomplete, and as long as the information is kept by or for our practice. To request an amendment, your request must be made in writing and submitted to CrossWay Counseling. You must provide us with a reason that supports your request for amendment.
- 5) Right to a copy of this notice. You are entitled to receive a copy of this Notice of Privacy Practices. You may ask us to give you a copy of this notice at any time. To obtain a copy of this notice, please contact CrossWay Counseling.
- 6) Right to file a complaint. If you believe your rights have been violated, you may file a complaint with our organization or with the Secretary of the Department of Health and Human Services. To file a complaint with our practice contact CrossWay Counseling. All complaints must be in writing. You will not be penalized for filing a complaint.
- 7) Right to provide an authorization for other uses and disclosures. Our practice will obtain your written authorization for uses and disclosures that are not identified by this notice or permitted by applicable law.

If you have any questions regarding this notice or our health information privacy policies, please contact CrossWay Counseling c/o Cherish Roberts LCPC, LMFT in writing.

I hereby acknowledge that I have been presented with a copy of, CrossWay Counseling., Notice of Privacy Practices.

Signature: \_\_\_\_\_ Name of Patient: \_\_\_\_\_

Date Received: \_\_\_\_\_